HOME NEWS

Ronald McDonald House Charities of San Antonio, Texas, Inc.

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When Wonderland Came To Town

(by Heather Bivin)

Fairytales really do come true! Just ask anyone who attended our first annual Mommy, Me, Daddy, and Beanie Baby Tea. On Saturday, November 10, 2012, the beautiful Plaza Club in downtown San Antonio was transformed into Wonderland for the day, complete with characters from the most famous tea party, Alice in Wonderland. The magical story came to life right in front of our guests' eyes! As they arrived in their tea party best. Alice, the Queen of Hearts, Mad Hatter, White Rabbit, Cheshire Cat, and the Playing Card King and Queen were there to greet them and pose for pictures. Dillard's North Star Mall put on a style show with winter fashions for adults and children. Visitors to Wonderland enjoyed putting on silly accessories and popping into the photo booth for funny pictures to commenorate the event. Guests were also entertained by Amanda Medina who played the grand piano, performances by the Stone Oak Youth Theater, mini makeovers by Clinique, face painting, manicures, and temporary tattoos. Thank you to all who supported us by attending, donating auction items, sponsoring our event, and to everyone who shared their talents with us. Fundraisers like this are what allow us to further our mission of helping critically ill and injured

children and their families. It was a wonderful outing for our brave guest families and a chance for them to escape their difficult situations. Situations that at times seem impossible to overcome. But as our friend Alice said, "Sometimes I believe as many as 6 impossible things before breakfast." Please join us next year!



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PRESIDENT'S MESSAGE

By Penny Viteo

We at the Ronald McDonald Houses of San Antonio and Laredo have much to be thankful for in 2012. We've had a very successful year. We have been blessed to continue serving children and their families. The communities we serve continue to support our houses. And, we have a wonderful staff who are passionate about their work.

Our capability and capacity to serve children and their families does not happen magically. Our houses, just like yours, need money to support them – we have repairs and improvements to make, groceries to buy, appliances to replace, utility bills to pay, etc. With the help of many people and organizations (including the Friends of Ronald McDonald House, and the San Antonio McDonald's co-op) we have been successful at raising the funds we need to continue our regular operations.

But we have new, significant challenges ahead of us. Christus Santa Rosa is already transforming its downtown San Antonio hospital into a hospital serving only children, changing both its focus and reconstructing the hospital building. Our Santa Rosa house has closed temporarily while the new construction takes place. And, the University of Texas Health Science Center has announced plans (and is moving forward) with its partner, Vanguard Health Systems, to build a brand new children's hospital in the San Antonio Medical Center. Our house at the Medical Center is already operating at nearly 100% capacity.

These new hospitals will challenge us to keep pace with this growth, and will require us to provide new facilities to serve the increasing number of seriously ill children (and their families) who will be treated at these facilities. While we do not yet know precisely what facilities we will be building and how much they will cost, we know that the cost will be a significant undertaking, in addition to the regular operating costs for our existing facilities.

We are committed to meeting the needs of the communities we serve. But, we can only do this with your help, and the help of new friends and supporters. As we finalize our plans, we will be letting you know what those plans are and how you can help. Stay tuned – as they say, the best is yet to come!

Happy holidays and have a safe and happy New Year.









Mark your calenders for next year's Tea Party! OCTOBER 19, 2013



Southern Living Holiday Cookbook Event

by Heather Bivin

He's larger than life, looks amazing in red, children love him, and he was recently spotted at the mall. No, I'm not talking about jolly old St. Nick. I'm talking about Ronald McDonald! Each year from October through the end of the year, Dillard's stores in San Antonio sell Southern Living Holiday Cookbooks with 100% of the proceeds going directly to the San Antonio Ronald McDonald Houses. This year, on October 25th from 4-7 p.m., Dillard's North Star Mall hosted a cookbook signing where Ronald McDonald autographed all cookbooks purchased during that time



at no additional charge. This beautiful, hardback, full color cookbook can be purchased for only \$10.00 and makes a wonderful holiday gift! Last year more than \$30,000 was raised for the San Antonio Ronald McDonald Houses from the sale of the books. Thank you to Dillard's and Southern Living for their continued support! Pick up your holiday cookbook today at any San Antonio Dillard's store.







WISH LIST

This is a list of "nice to have items" that the guests and staff can use to keep things running smoothly.

Laundry Detergent Softener Sheets Cleaning Products Trash Can Liners Paper Products Dish Washing Detergent Mr. Clean Magic Erasers Towels Washcloths Hand Towels Aluminum Foil Zip Lock Bags Cooking Oil Plastic & Quilted Pillow Covers Twin Size Blankets Twin Size Plastic Mattress Protectors Full/Queen Size Quilted Mattress Covers Phone Cards

Stamps



PRIZES - GOLF BALL DROP - GOODIE BAGS - LUNCH - SILENT AUCTON

Interested in playing in the tournament or in sponsorship opportunities? VIsit our website at www.ronaldmcdonaldhouse-sa.org. Join us for a great day of golf and tennis in support of a very worthy cause.

INKIND DONATION 11-1-11 THRU 11-16-12

Abiding Presence Lutheran Church Accenture

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Mr. & Mrs. E.A. Karasek Mr. & Mrs. Joel Pullen - 50th An-Mr. & Mrs. Sam Neuman Ms. Reesa Pullen - Happy Birthday Mr. & Mrs. Sam Neuman Ms. Stehanie Rickel - Get Well Mrs. Judy Lachman Larry Roberts & Family - Happy Holidays Ms. Pat Bivin Mrs. Charlotte Robertson - Happy Birthday Ms. Marjorie R. Marks

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Birthday

Ms. Marjorie R. Marks

Dr. & Mrs. Hugh Wolff - Happy An-Mrs. Mildred V. Ehrenberg Mrs. Doris Spector Ms. Sylvia Wolff - Happy Birthday Mr. Gene Doyle Mr. & Mrs. Sam Neuman Dr. & Mrs. Barr Portnoy **MEMORIALS** 11-01-11 THRU 11-16-12 Agnes Allen Mr. & Mrs. Henry Munk Ms. Dawn Elliott Mr. Luca Marciano Arrieta Ms. Kathryn Cavitt Melinda Dominguez Emma & Bob Grudle Ms. Jennifer Jackson Longhorn Recycling, LP Mr. Thomas Fell Roger Sanchez Ms. Jacqueline M. Turnbull Bartolo Pap Nia Mr. & Mrs. Christopher Goetke Ms. Dorothy Bass Mrs. Toni Lucas Mr. Larry Becker, M.D. Ms. Patty McCarroll Ms. Patty Stewart Biederman Mr. & Mrs. Ryan Bivin Ms. Heather Bivin Pat Bivin & Carey Chambers Mr. Peter Goetke Mrs. Doris Hensley Drs. Gary & Shu-Hui Kline Dr. Mark Kline Mr. & Mrs. William Kline Ms. Cindy Timmins Ms. Jean Tullis Mr. Sam Bish Barbara & Dan Whipple Mr. Donald Blair Dr. & Mrs. Barry Portnoy Mr. Charles Blankmeyer Ms. Patty McCarroll Ms. Florence Boyle Mr. Gerry Williams Brando Bivin Cindy Timmins Mr. Bill Burdick Mr. & Mrs. Dale Peterson Mr. Grady Cage Ms. Joni Timmins Mr. Herb Calkins Mr. & Mrs. Henry Munk Baby Nathaniel Ricky Cantu Juan & Norma Gutierrez Ms. Marry Ann Clare SOLI Chamber Ensemble San Antonio Symphony Players Association Mrs. Nancy Clark Mr. & Mrs. E.A. Karasek Mr. & Mrs. Henry Munk Ms. Marie Therese Cooke Mr. Leo Greenblum Ms. Mary Grace (Cookie) Guido Ms. Amy Koppel Mrs. Betty Lou Pisano Mr. A.J. Cooper, Sr. Mr. & Mrs. John Odell Mr. Jerry Covert

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HEARTS OF HOPE 11-01-11 THRU 11-16-12

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Mr. & Mrs. Fred Adams
Heather Bivin & Fred Adams
Alpha Delta Pi
Mrs. Tonie Lucas
Mrs. Jessica Tom
Ms. Heather Bivin
Ms. Pat Bivin
Ms. Patricia Bivin & Carey Chambers
Ms. Heather Bivin
Mr. & Mrs. Ryan Bivin
Ms. Patricia Bivin
Ms. Patricia Bivin
Sofia Piper Bivin
Ms. Patricia Bivin

Mr. Gordon Brown

Ronald McDonald House



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David & Alma Winkel

Ms. Alma R. Winkel

Ms. Alma Pantusa



Keeping Current By Pat Bivin Executive Director

Imagine being told your child is seriously ill.

Imagine having to travel miles from home for medical treatment.

Imagine not knowing where you will stay.

Imagine being told there is a warm welcoming home.

Imagine the Ronald McDonald House...

January 2013 I will have had the honor and privilege of serving as Executive Director of Ronald McDonald House Charities of San Antonio for 27 years. I have been blessed by getting to know and welcome thousands of families who have had to imagine and deal with the trauma of finding out their child is seriously ill. We all understand that one day we may be a caregiver for our parents or spouse, but in a perfect world, our children would always be happy and healthy and lead long full lives. Unfortunately, we do not live in a perfect world and bad things do happen to those we cherish the most – our children. This year alone, over 1,500 families have found respite at one of our San Antonio Ronald McDonald Houses or Laredo Family rooms. These children and their families touch my life and the lives of all of our staff and volunteers in meaningful and poignant ways. They teach us faith, they teach us commitment, they teach us humility, they teach us grace and they show us the true meaning of love. Thankfully, many of these special children heal, flourish and are able to return home however, sadly, that is not always the case. Now...

Imagine being told there is no welcoming home.

Imagine being told there is no Ronald McDonald House...

Imagine having no place to stay for days, weeks, months and sometimes years while your child receives medical care.

Our Ronald McDonald Houses and Family Rooms are open every day of the year to embrace these children and their families. The demands for our service are increasing and we are dedicated to addressing and meeting the challenges that lie ahead. Board of Directors, volunteers and staff dedicate countless hours and tireless devotion to ensure the needs of our families are met. As we continue to expand and grow we need each of you even more. Call us. Come by. Remember us with your financial gift. When you give of your time, talents and financial resources you allow us to fulfill our mission and open our doors each and every day.

Thank you for your part in helping us embrace and care for families in their time of need. I wish each of you and those you love a healthy and happy 2013.

For more information on events, volunteer opportunties or general information visit

www.ronaldmcdonaldhouse-sa.org or facebook com/rmhcsanantonio



Ronald McDonald House Staff

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Executive Assistant

Elizabeth Medina

Information Specialist
Sharon Hensley

Volunteer Coordinator/ Guest Relations Heather Bivin

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Tony Avila

House Manager Lewis St. Juanita Bivin

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Evening Manager Lewis St. Millie Lerner

House Manager Medical Center

Evening Manager Medical Center Doris Hensley

House Manager Children's Hospital of San Antonio Ryan Bivin

Evening Manager Children's Hospital of San Antonio Iennifer Miears

Friends of Ronald McDonald House Adminstrative Assistant Cindy Timmins

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> Main Office: 4803 Sid Katz San Antonio, Texas 78229

> > Tel: (210) 614-2554 Fax: (210) 614-2905



The Spirit of Giving

By Heather Bivin

The diagnosis of a critically ill child is life-changing. In that moment, time stops and life as you know it ceases to exist. However, there is hope. There is a plan of attack on the disease that has invaded your life. Life-saving treatment is available. But what if this treatment is many miles away? All of our guest families are from out of town. They must travel many miles, through

many different cities and sometimes across state lines and even borders. That being said, the majority of the families we serve do not have their own transportation. They must rely on the kindness and availability of family and friends to aid them in their journey. This help is not always available. The treatment is waiting, but they have no way to get to it. Or, their child is allowed to return home, but there is an emergency in the middle of the night and they live in a very rural town which is many miles away from the closest medical facility. Can you imagine how frightening it must be to have to just hope there is someone willing and able to get them to the medical care that will save their child's life? In a situation like that, every second counts and there is no wiggle room. Luckily, Progressive Insurance and Pro Care Car Star came to the rescue! These

wonderful people donated their time, talents, and money in a way we could never have imagined! They completely made over and donated 3 cars to 3 very deserving Ronald McDonald House families! This is the second year they have given this life-saving, life-changing gift. This will provide these families with a sense of security and peace and allow them to travel whenever needed to ensure that their children receive the care they need. Thank you so much to Progressive Insurance and Pro Care Car Star. You have truly shown us the meaning of selflessness and giving.



HEARTS OF HOPE

Looking for the perfect gift? A "Heart of Hope" to honor family and friends is one size fits all!. It will hang in one of the three Ronald McDonald Houses. You can purchase a heart for \$25.00. Place your order today and make a difference.



TO OUR VOLUNTEERS... THANK YOU FOR YOUR SERVICE!!!





Ronald McDonald House Charities of San Antonio, Texas, Inc. 4803 Sid Katz, San Antonio, Texas 78229

Ronald McDonald i

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These children touched our lives for just a brief time. While they are no longer here with us, they will remain forever in our hearts.

Richardo Garcia Arreola, Jr.

Luca Arrieta

Jordan Brown

Elias Cordero

Riley Craig

Shane Ensz

Antalina Guana

Maddison Hall

America Hernandez

Anthony Holloway

Ellie Nichole Howard

Zaria Johnson

Bailee Morales

Maria Resendis

Maria Fernanda Flores - Reyes

Dayanara Rodriguez

Valerie Salomon

Alessandra Soto

Junqi Kevin Tan

Kayden Thompson

Baby Whitaker

Aurora Wood

Joseph Ybarra

Moises Zapata



MESSAGE

by Jeanne Wentzell

I wanted to say how excited and humbled I am to be serving as President of the Friends of Ronald McDonald House. I certainly have big shoes to fill as Susan Gallaway turns the reins over. However, with Cindy Timmins, the staff of the Houses, my fellow Board members, and the membership, I know that we will have a successful year.

2013 marks 30 years since the Friends of Ronald McDonald House began. We are excited to have both new and returning events planned. The "Chair-ity Event" returns along with a new concept where the golf and tennis event will be combined for the first time. The new year also brings changes to the Cookie Patrol and Evening Meals but I know we are ready for the challenge. These are just a few of the many exciting events planned.

In closing, let us not forget our Mission and remember it's the children and families that we serve.



DEAR FRIENDS,

As of January 1, 2013, the rules for our food projects will change as follows:

All food must be prepared at the Ronald McDonald House. We will no longer be able to accept food prepared at home. You may donate store bought food as long as it is in its sealed, original, store packaging. You may also provide our guest families with restaurant food, but it must be delivered by an employee of that restaurant. We are sorry for any inconvenience this may cause. We hope you will continue to provide baked goods and meals to our guest families. It really is a wonderful way to help out and is very much appreciated.



SAVE THE DATE

Saturday, April 13, 2013

The Westin at La Cantera

Chair-ity Event Signature & original chairs designed by artists/signed by celebrities, donated for your comfort and enjoyment.

Contact: Chair-ity Chairperson Susan Gallaway at (210) 913-2137 or sbgallaway@aol.com to contribute, volunteer, or attend.